

TÜRKİYE İŞ BANKASI



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8

Account opening forms for individuals

Please tell us about yourself.

1 Title (please delete as required) Mr Mrs Miss Ms Dr Other please specify

2 Full name

3 Home address

Post Code

4 When did you move in? D D M M Y Y Y Y

5 If you have lived at your present address for less than three years, please provide your previous address below.
Or if your permanent residence is in Turkey please write your home address in Turkey.

Post Code

6 What is your date of birth? D D M M Y Y Y Y

7 What is your marital status? Single Married Divorced

8 How many dependants do you have?

9 What is your home telephone number?

10 Do you have any credit cards with any other financial organisations? yes no

11 What is your residential status? UK resident Overseas resident

12 If a UK resident are you a homeowner? or a tenant?
or other, please specify.

13 Are you an existing Turkiye Is Bankasi customer? yes no

If yes please state the name of the branch where the account is maintained and your account number.

Branch

Account number

For internal use only

Type of identification produced?

Document reference

date of issue? D D M M Y Y Y Y copy taken

Country and place of issue.

Type of address proof produced?

Document reference

date of issue? D D M M Y Y Y Y copy taken

If not ordinarily resident please fill form R105 for the Inland Revenue Filled? yes no

If this is a joint application please tell us about the second applicant.

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Please tell us what you need

32 What type of account do you need?

Current Account	<input type="checkbox"/>	Currency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Currency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Savings Account	<input type="checkbox"/>	Currency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Currency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7 Day Notice Account	<input type="checkbox"/>	Currency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Currency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1 Month Notice Account	<input type="checkbox"/>	Currency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Currency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3 month Notice Account	<input type="checkbox"/>	Currency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Currency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6 Month Notice Account	<input type="checkbox"/>	Currency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Currency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fixed Term Deposit	<input type="checkbox"/>	Currency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Currency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

33 How frequently would you like us to send you your statement?

Monthly

Quarterly

Yearly

34 If you would like us to send **correspondence** to a different address from your home address please tell us here.

Post Code

Complaints procedure

If you want to make a complaint about the operation of your account or the service that you are receiving from us your first point of contact should be the person or people you usually deal with. This could be by visiting us at the branch, or you can tell us about your concern in writing or by phone.

We will acknowledge your complaint promptly and keep in contact with you until all enquiries are completed. We would always aim to resolve your complaint at an early stage. However, if a complaint cannot be resolved by our internal complaints procedures, you will be entitled to make a complaint to the Financial Ombudsman Service:

The Financial Ombudsman Service, South Quay Plaza, 183 Marsh Wall, London E14 9SR, tel 0845 080 1800 or www.financial-ombudsman.co.uk

If a dispute cannot be resolved by our internal complaints procedure or by the Financial Ombudsman Service, the English courts will have jurisdiction to hear a dispute

Please provide us with a reference. (where possible this must not be a relative).

35 Title (please delete as required) Mr Mrs Miss Ms Dr Other please specify

36 Full name

37 Home address

Post Code

38 How long have you known this person? years months

39 In what capacity is this person known to you? (eg friend, employer,)

Presently, at which bank(s) (other than Is Bank) do you hold an account.

40 Bank name

41 Address

Post Code

42 Account number

43 Sort code Branch

40 Bank name

41 Address

Post Code

42 Account number

43 Sort code Branch

I / we declare that the information given by me / us on this form is true to the best of my / our knowledge.

I / we confirm that I / we have read and understand the terms and conditions of the Bank.

signature

Name

Date

signature

Name

Date

Data Protection and Anti-Money Laundering Declaration

In this form 'we', 'us' and 'our' refer to Turkiye Is Bankasi A.S. London Branch.

When considering your application and where appropriate from time to time during your relationship with us, we will make searches about you at credit reference agencies who (if the product or service may involve you borrowing from us) will supply us with credit information, for use in the assessment of applicants for credit products and services and (for all products and services) other information which may include information from the Electoral Register, for the purpose of verifying your identity. The agencies will record details of the search type, credit or identification, whether or not this application proceeds.

We may use credit-scoring methods to assess this application and to verify your identity we may also search the Electoral Register ourselves and carry out other identity checks. Members of Turkiye Is Bankasi Group, and other companies may use the record of credit searches and any other information provided to the agencies if credit decisions are made about you, or other members of your household. Any of this information may also be used for identification purposes, debt tracing and the prevention of money laundering as well as the management of your account(s).

To prevent and detect fraud and to assist in verifying your identity, we may exchange information with other members of the Turkiye Is Bankasi Group and make searches of records held at fraud prevention agencies who will supply us with information.

We may also pass information to financial and other organisations involved in fraud prevention to protect ourselves and our customers from theft and fraud. If you give us false or inaccurate information and we suspect fraud, we will record this. The information held by these fraud prevention agencies may be used by us, other members of the Turkiye Is Bankasi Group, and other organisations may use this information when making decisions about you or others at your address(es) on credit or credit-related services. It may also be used for debt tracing, claims assessment and verifying identity.

We, the credit reference and fraud prevention agencies will also use the records for statistical analysis about credit, insurance and fraud.

Information held about you by credit reference agencies may already be linked to records relating to any 'financial associates' you may already have and if you are applying for a product or service which may involve you borrowing from us your application will be assessed with reference to any 'associated' records.

You have the right of access to your personal records held by credit and fraud prevention agencies. We will supply the names and addresses of the agencies we use upon request.

Members of the Turkiye Is Bankasi Group may record, use, exchange, analyse and assess relevant information held about you and your relationships with the Turkiye Is Bankasi Group, including the nature of your transactions, for credit assessment, market research and in servicing your relationships with the Turkiye Is Bankasi Group. This may include any information provided by you or someone acting on your behalf about you which is relevant to your relationship with us.

Relevant information may also be exchanged with members of the Turkiye Is Bankasi Group to provide you with services, for the purposes of fraud prevention, audit and debt collection and if required by competent governmental and non-governmental regulators or ombudsmen.

Your information will be kept up-to-date and may be processed outside of the United Kingdom and EEA (since Turkey is not a member of the EEA). Wherever it is processed, your information will be protected by a strict code of secrecy and security and will only be used in accordance with our instructions.

Under data protection legislation, you can ask in writing for a copy of certain personal records we hold about you. We may make a charge for this service.

To ensure that we carry out your instructions accurately, to help us continually improve our service and in the interests of security, we may monitor and / or record your telephone calls with us. In the interests of security we may use CCTV recording equipment in and around our premises. All recordings are our sole property.

We may need to make and retain photocopies of passports, driving licences and other identification evidence that you provide.

By signing below you agree that the Customer's account(s) and banking relationship with the Bank will be subject to these general terms and conditions together with the various other terms and conditions set out in this document and in any other document or agreements which relate to the issue and use of any other products and services the Bank supplies.

Any of these terms and conditions may be varied by the Bank from time to time.

If you are applying for a product or service with another person you are declaring that you are entitled to disclose information about your fellow applicant(s) and to authorise us to search records and record information at credit reference agencies about you and your fellow applicants

In order to help the Bank comply with its regulatory obligations relating to money laundering, you agree to notify the Bank promptly in writing whenever there is a change in your circumstances, e.g. if you change your home address.

Date

